Importance-Agreement Rating

City of Fort Lauderdale

Core Area: Resources

AREA	Most Important %	Most Important Rank	Agreement %	Agreement Rank	Importance- Agreement Rating	I-A Rating Rank
Top Short-Term Priority						
Sufficient preparation is done to fill job vacancies	39%	1	24%	9	0.2964	1
Other Areas						
Employee has tools/equipment needed to do quality work	26%	2	57%	6	0.1118	2
Equipment repairs are done in a timely manner	20%	4	50%	8	0.1000	3
Employee has adequate space to do his/her job	22%	3	60%	4	0.0880	4
Desktop computer meets employee needs	18%	5	60%	4	0.0720	5
City vehicles are available when needed	13%	6	55%	7	0.0585	6
Employee gets supplies needed in timely manner	12%	7	61%	3	0.0468	7
City voice mail system meets employee needs	3%	8	70%	2	0.0090	8
City e-mail system meets employee needs	2%	9	78%	1	0.0044	9

Note: The I-A Rating is calculated by multiplying the "Most Important" % by (1-'Agreement' %)

Most Important %: The "Most Important" percentage represents the sum of the first and second

most important responses for each item. Respondents were asked to identify

the items they thought should receive the most emphasis over the next two years.

Agreement %: The "Agreement" percentage represents the sum of the ratings "4" and "5" excluding 'not apply' ratings

Respondents ranked their level of agreement with the each of the items on a scale

of 1 to 5 with "5" being strongly agree and "1" being strongly disagree.

© 2002 ETC Institute